FILED

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF TENNESSEE AT KNOXVILLE

NOV 1 7 2009

Clerk, U. S. District Court Eastern District of Tennessee

At Knexville

JOHNNIE L. THARPE)
Plaintiff,)
v.	Civil Action No. 3:09-CV-494
MIDLAND FUNDING LLC, MIDLAND CREDIT	? Phillips/Guyton
MANAGEMENT, INC., and) <u>Jury Trial Demanded</u>
JUDY RICHTER,)
Defendants.))

COMPLAINT

I. <u>INTRODUCTION</u>

- 1. This action arises out of Defendants' violations of the Fair Debt Collection

 Practices Act, 15 U.S.C. §§ 1692 et seq. ("FDCPA"), in their illegal efforts to collect a consumer debt.
- 2. The FDCPA broadly prohibits the use by debt collectors of any false, deceptive, or misleading representation or means in connection with the collection of a debt and the use by a debt collector of any unfair or unconscionable means to collect or attempt to collect a debt. *Frey v. Gangwish*, 970 F.2d 1516, 1518 (6th Cir. 1992).

II. JURISDICTION AND VENUE

- 3. Jurisdiction of this Court arises under 28 U.S.C. § 1331 and pursuant to 15 U.S.C. § 1692k(d).
- 4. Venue is proper in this District because the acts and transactions occurred here, Plaintiff resides here, and Defendants transacts business here.

III. PARTIES

- 5. Plaintiff Johnnie L. Tharpe (hereinafter "Plaintiff") is a natural person who resides in Knox County, Tennessee, a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).
- 6. Defendant Midland Funding LLC (hereinafter "Defendant Midland") is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6) and a for-profit limited liability company organized in Delaware, and may be served through its agent for service of process at Corporation Service Company, 2711 Centerville Road, Suite 400, Wilmington, DE 19808.
- 7. Defendant Midland is engaged in the business of purchasing alleged charged-off consumer debts and attempting to collect them from the consumer.
- 8. On information and belief, Defendant Midland pays less than ten cents on the dollar for the debts it purchases.
- 9. Defendant Midland Credit Management, Inc. (hereinafter "Defendant MCM") is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6), a for-profit

corporation organized in Kansas, and a collection agency operating from an address of 16 McLeland Road, St. Cloud, MN 56303 and other locations, and may be served through its agent for service of process at Corporation Service Company, 200 S.W. 30th Street, Topeka, KS 66611.

10. Defendant Judy Richter (hereinafter "Defendant Richter") is a natural person who is employed by Defendant MCM as a collection agent and is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6), and may be served at her business address of 16 McLeland Road, St. Cloud, MN 56303 or her home address.

IV. FACTUAL ALLEGATIONS

- 11. Defendants have alleged that Plaintiff incurred an obligation to pay money arising out of a transaction in which the money, property, insurance or services which are the subject of the transaction are primarily for personal, family or household purposes, and is therefore a "debt" as that term is defined by 15 U.S.C. § 1692a(5), namely, a credit card bill originally owed to or serviced by Aspen Mastercard, and which is allegedly owed in the amount of approximately \$1,000.00.
- 12. Sometime prior to September 15, 2008, Plaintiff's debt was sold or otherwise transferred to Defendant Midland for collection from Plaintiff, when thereafter Plaintiff received collection communications and was

subjected to collection acts from Defendants, all in an attempt to collect this debt.

Civil Warrant and Affidavit

- 13. Within one year prior to the filing of this Complaint, a Civil Warrant and Affidavit filed in the General Sessions Court of Knox County, Tennessee was caused to be served on the Plaintiff. A redacted copy of the Civil Warrant and Affidavit are filed as Exhibit 1 to this Complaint.
- 14. The Civil Warrant was a "communication" as defined by 15 U.S.C. § 1692a(2) in connection with collection of the debt and in an attempt to collect the debt.
- 15. The Affidavit was a "communication" as defined by 15 U.S.C. § 1692a(2) in connection with collection of the debt.
- 16. Upon information and belief, these communications by Defendants were made knowing that they could not establish that Plaintiff owed the debt.
- 17. Upon information and belief, Defendants have engaged in a pattern and practice of routinely filing unsubstantiated state court collection lawsuits in the hope of obtaining a default judgment.
- 18. Upon information and belief, Defendants have no intention to pursue the claims in their state court collection lawsuits if challenged, ceasing collection activities if the account is disputed.

19. The filing of the state court collection lawsuit against Plaintiff by Defendants continued a pattern and practice by Defendants of routinely filing unsubstantiated state court collection lawsuits in the hope of obtaining a default judgment without conducting an adequate investigation of the debt before filing the lawsuit, knowing that they could not establish that Plaintiff owed the debt, with no intention of pursuing the claims if challenged and ceasing collection activities if the account is disputed, in violation of 15 U.S.C. § 1692e(5), and the threat to take any action that cannot legally be taken or that is not intended to be taken is the use of a false, misleading and deceptive representation or means to collect or attempt to collect the debt, in violation of 15 U.S.C. §§ 1692e and 1692e(10), and is an unfair means to collect or attempt to collect the alleged debt in violation of 15 U.S.C. § 1692f.

Use of False Affidavit to Collect Debt

- 20. The Affidavit filed in the state court collection lawsuit in connection with the collection of the debt and in an attempt to collect the debt was signed under penalty of perjury by Defendant Richter.
- 21. The Affidavit was a "communication" as defined by 15 U.S.C. § 1692a(2), and was filed and served in connection with collection of the debt.

- 22. Defendant Richter, who authored the Affidavit on September 15, 2008, swore under penalty of perjury that she made the statements in the Affidavit "based upon my personal knowledge", and that she:
 - She had "personal knowledge of all relevant financial information (a) concerning Midland Credit Management Inc.'s account number XXXXXXXXX (redacted), which includes the following information: that the defendant did fail to make payments on the account and that demand has been made for defendant to make payment of the balance owing on the account described above more than thirty (30) days prior to making this affidavit; that the attorneys representing plaintiff Midland Funding LLC were retained on Midland Funding LLC behalf [sic] by me or persons reporting to me for the purpose of collecting the delinquent debt owed on the defendant's account number set out above; and that there was due and owing to Midland Funding LLC the sum of \$999.93";
 - (b) "That plaintiff's predecessor in interest sold and assigned all right, title and interest in the defendant's ASPEN MASTERCARD account to the plaintiff"; (all caps in original)
 - (c) As of January 11, 2008, "[t]he final statement of account reveals that the defendant owed a balance of \$999.93";

- (d) "That plaintiff's predecessor in interest sold and assigned all right, title and interest in the defendant's ASPEN MASTERCARD account to the plaintiff' (all caps in original); and
- (e) "That upon information and belief, based upon business dealings with the defendant", she was not a minor or mentally incapacitated person.
- 23. Upon information and belief, Defendant Richter did not review any records of the originator of this debt to be able to determine the correct amount of debt that was owed by Plaintiff, if any, prior to signing the Affidavit.
- 24. Upon information and belief, Defendant Richter did not have access to any of the records of the originator of this debt to be able to determine the correct amount of debt that was owed by Plaintiff, if any, prior to signing the Affidavit.
- 25. Upon information and belief, the only records held by Defendant Midland at the time Defendant Richter signed the Affidavit were, computer records which contained very limited information about Plaintiff's debt.
- 26. Upon information and belief, the only records that Defendant Richter reviewed prior to signing the Affidavit were the computer records of Defendant Midland.

- 27. Upon information and belief, Defendant Richter's sworn statements in the Affidavit were made without any personal knowledge of any of the facts asserted.
- 28. Upon information and belief, form affidavits, such as the one shown in Exhibit 1 to this Complaint, are generated automatically by a Defendant Midland computer upon request and are routinely provided to Defendant Midland employees such as Defendant Richter who sign hundreds of these each day with no personal knowledge of any of the facts asserted.
- 29. Upon information and belief, after Defendant Richter and the other Defendant Midland employees places their signature on the affidavits, they are given to another employee of Defendant Midland to notarize.
- 30. Upon information and belief, Defendant Richter and the other Defendant Midland employees do not personally appear before the notary and their signatures on the affidavits are not witnessed by the notary.
- 31. Upon information and belief, Defendant Midland filed the state court collection lawsuit against Plaintiff in an attempt to collect the debt using a deceptive and misleading Affidavit as the only evidentiary basis to support their claims.
- 32. The attestations made by Defendant Richter in the Affidavit regarding the debt, including, but not limited to that Plaintiff failed to make payments on

the debt and the amount of the debt owed by Plaintiff, without any personal knowledge as to the truth of the statements, were made in violation of 15 U.S.C. § 1692e(2)(A), and the false representation of the character, amount or legal status of the debt is the use of a false, deceptive, and misleading representation or means in connection with collection of the debt to collect or attempt to collect the debt, in violation of 15 U.S.C. §§ 1692e and 1692e(10), and is an unfair means to collect or attempt to collect the alleged debt in violation of 15 U.S.C. § 1692f.

- 33. Upon information and belief, Defendant Midland has engaged in a pattern and practice of filing lawsuits knowingly using affidavits signed by persons who lack personal knowledge of the matters attested to.
- 34. Upon information and belief, Defendant Midland uses virtually identical form affidavits in these lawsuits, alleging facts that are not in possession of Defendant Midland and to which their employees and/or agents have no personal knowledge.
- 35. By filing the state court collection lawsuit against Plaintiff in an attempt to collect the debt while knowingly using the Affidavit signed by Defendant Richter who lacked personal knowledge of the matters asserted to and which alleged facts not in possession of Defendant Midland, Defendant Midland violated 15 U.S.C. § 1692e(5), and the threat to take any action that cannot

legally be taken is the use of a false, misleading and deceptive representation or means to collect or attempt to collect the debt, in violation of 15 U.S.C. §§ 1692e and 1692e(10), and is an unfair means to collect or attempt to collect the alleged debt in violation of 15 U.S.C. § 1692f.

Summary

36. The above-detailed conduct by Defendants in connection with collection of the debt, including, but not limited to falsely representing the character, amount, or legal status of the debt, threatening to take any action that cannot legally be taken, using false representations or deceptive means to collect or attempt to collect the debt, and using an unfair means to collect or attempt to collect a debt, was a violation of numerous and multiple provisions of the FDCPA including, but not limited to the above-cited provisions of the FDCPA.

Respondeat Superior Liability

- 37. The acts and omissions of Defendant Richter and the other debt collectors employed as agents by Defendant Midland and who communicated with Plaintiff as more further described herein, were committed within the time and space limits of their agency relationship with their principal, Defendant Midland.
- 38. The acts and omissions by Defendant Richter and the other debt collectors were incidental to, or of the same general nature as, the responsibilities these

- agents were authorized to perform by Defendant Midland in collecting consumer debts.
- 39. By committing these acts and omissions against Plaintiff, Defendant Richter and the other debt collectors were motivated to benefit their principal, Defendant Midland.
- 40. Defendant Midland is therefore liable to Plaintiff through the Doctrine of Respondent Superior for the intentional and negligent acts, errors and omissions done in violation of federal law by its collection employees including, but not limited to violations of the FDCPA, in their attempts to collect this alleged debt from Plaintiff.

V. TRIAL BY JURY

41. Plaintiff is entitled to and hereby respectfully demands a trial by jury. US Const. amend. 7. Fed.R.Civ.P. 38.

VI. CAUSES OF ACTION

COUNT I.

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §§ 1692 et seq.

42. Plaintiff incorporates by reference all of the above paragraphs as though fully stated herein.

- 43. The foregoing acts and omissions of Defendants constitute numerous and multiple violations of the FDCPA including, but not limited to each and every one of the above-cited provisions of the FDCPA, 15 U.S.C. §§ 1692 et seq., with respect to Plaintiff.
- 44. As a result of Defendants' violations of the FDCPA, Plaintiff is entitled to actual damages pursuant to 15 U.S.C. § 1692k(a)(1), in an amount to be determined at trial by a jury; statutory damages in the amount of \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A); and, reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1692k(a)(3) from each and every Defendant.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that judgment be entered against each and every Defendant:

COUNT I.

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. § 1692 et seq.

- for an award of actual damages pursuant to 15 U.S.C. § 1692k(a)(1)
 against each and every Defendants and for Plaintiff, in an amount to be
 determined at trial by a jury;
- for an award of statutory damages of \$1,000.00 pursuant to 15 U.S.C.
 \$1692k(a)(2)(A) against each and every Defendant, and for Plaintiff;

- for an award of costs of litigation and reasonable attorney's fees pursuant to 15 U.S.C. § 1692k(a)(3) against each and every Defendants and for Plaintiff; and
- for such other and further relief as may be just and proper.

11/16/09

Respectfully submitted,

JOHNNIE L. THARPE

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